



U.S. Department of Veterans Affairs

Veterans Health Administration

Tennessee Valley Healthcare System

The American Rescue Plan was signed into law March 11, 2021.

## **What does this mean for you?**

- Copayments for medical care and pharmacy services provided by Veterans Health Administration during April 6, 2020 through Sept. 30, 2021 will be cancelled.
- All copayments paid to VA for medical care and pharmacy services between April 6, 2020 to present will be refunded.
- Copayment statements have been turned off. Please do NOT make any payments.

## **Who can you call for TVHS billing and copayments?**

TVHS suspended face-to-face customer service for billing and copayments. Please call our team at one of the following numbers Monday through Friday:

TVHS Customer Service: 615-225-4916

VA Health Resource Center: 1-888-313-5421

VA Community Care Network: 615-225-3932

[www.myhealth.va.gov](http://www.myhealth.va.gov)

[www.tennesseevalley.va.gov](http://www.tennesseevalley.va.gov) | [www.facebook.com/VATVHS](https://www.facebook.com/VATVHS)